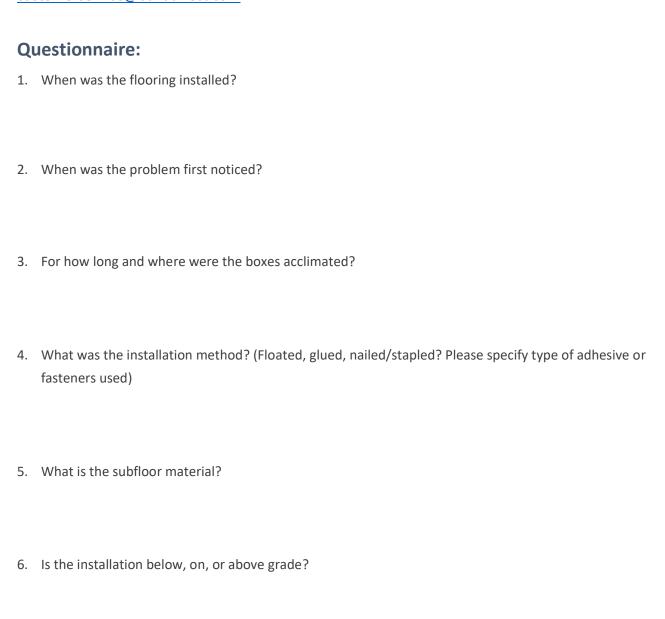


## **Wood Flooring Issue Diagnosis**

## **Peaking & Buckling**

In order to help us diagnose your flooring issue, and help you reach a solution, please answer every question below as best you can, and then email this form to one of our product experts at customerservice@builddirect.com.





7.	Was a moisture reading of the subfloor taken prior to installation, and if so, what was the reading?
8.	Was an underlayment and/or moisture barrier installed?
9.	What is the relative humidity and temperature at the site?
10.	. Was an expansion gap used around the perimeter and any fixed objects, and if so, what is the measurement?